

WHAT HAS YOUR HEALTHCARE CLAIMS AND RISK PARTNER DONE FOR YOU LATELY?

ABOUT US

Gallagher Bassett Healthcare* is an industry leader in healthcare professional liability claims and risk management. We partner with clients to lower their loss costs through a myriad of solutions, including:

- Full-service claims management on existing and runoff books of business
- Consulting on high-exposure claims, performing reserve adequacy and claim operational best practice audits, and trial and mediation attendance and monitoring
- Risk management consulting, program development and management, and risk manager mentoring

GB Healthcare's team is comprised of former defense attorneys, insurance claims executives, registered nurses and certified risk managers. As an extension of your team, you can expect unparalleled expertise, exceptional service and superior outcomes.

SUCCESS METRICS

- **98%** client retention rate
- **82%** of managed claims closed without an indemnity payment
- **400,000** healthcare professional liability claims managed since 1994

WHO WE SERVE

- Healthcare Organizations
- Insurers
- Risk Retention Groups
- Captives
- MGAs/MGUs

Over the past nearly thirty years, our team of experts has applied their experience and specialized knowledge to proactively manage the litigation, claims and risk management processes across a wealth of healthcare organizations including but not limited to:

- Health Systems
- Hospitals
- Clinics
- Physician Groups
- Acute and Long-term Care Facilities
- Captives and Risk Retention Groups
- Extended Care facilities
- Senior Living
- Nursing Homes
- Assisted Living
- Home Healthcare
- Surgery Centers
- Behavioral Health
- Correctional Health Providers
- Academic Medical Centers

TECHNOLOGY

We understand the importance of being able to access information when and where you need it — that's why we created Genesis. Our state-of-the-art, online claims management/RMIS database is reserved exclusively for GB Healthcare clients and available 24 hours a day, 7 days a week. No other claims administrator offers a comparable service.

With Genesis, you can manage all aspects of your claims online:

- Report incidents and claims
- Monitor and manage claims
- Integrate and view expert reports, depositions and pleadings
- Sort and download reports
- Access reserve changes history
- Store documents and data for 5+ years after contract expiration

CONTACT US

To discover how GB Healthcare can serve you, email us at GB.Healthcare@gbtpa.com or contact one of our GB Healthcare leaders.

BILL BOWER, JD

Senior Vice President - Director of Healthcare
Bill_Bower@gbtpa.com

STEVEN PELLETIER

Vice President - GB Healthcare Sales
Steven_Pelletier@gbtpa.com

GARY J. LEONARD, MA, AIC, CCP

Senior Vice President -
Director of Healthcare Accounts
Gary_Leonard@gbtpa.com



* Formerly known as Western Litigation Inc.

The information contained herein is offered as risk and claims management industry guidance and provided as an overview of current market risks and available programs and is intended for discussion purposes only. This publication is not intended to offer legal advice or client-specific risk management advice. General descriptions contained herein do not include complete definitions, terms, and/or conditions, and should not be relied on for claims management interpretation. Actual claims and risk management policies must always be consulted for full coverage details and analysis.